Attorney's Docket No.: 12587-0038001 / D02-082/01476-00/US

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lisa H. Neuberger et al. Art Unit: 3623

Serial No.: 10/664,797 Examiner: Thomas L. Mansfield

Filed : September 16, 2003 Conf. No. : 3489

Title : PUBLIC SECTOR VALUE MODEL

## **Mail Stop Amendment**

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## AMENDMENT IN REPLY TO ACTION OF SEPTEMBER 23, 2008

In response to the non-final Office Action dated September 23, 2008, please amend the above-identified application as follows:

**AMENDMENTS TO THE CLAIMS** are reflected in the Listing of Claims that begins on page 2 of this paper.

**REMARKS** begin on page 19 of this paper.